

Legislation Details (With Text)

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File created: 11/25/2020 **In control:** City Council
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Title: PRESENTATION FROM THE ENFORCEMENT SERVICES BRANCH REGARDING THE ENFORCEMENT SERVICES STAFFING AND GROWTH REVIEW 2020 TO 2041

Tammy Banting, Manager of Enforcement Services provided a presentation concerning a review of Enforcement Services, its staffing and anticipated staffing growth until 2041 to provide proactive enforcement and community safety.

Ms. Banting discussed slides concerning the following topics:

- * The elements that staff reviewed;
- * Review of staff's authority with respect to the Noise By-law and Line Fences Act;
- * The increase of in enforcement matters since 2003, and current hours of coverage to address these matters;
- * The increase in call volumes, administrative and enforcement matters from 2003 to 2019 with number of staff staying static;
- * A breakdown of the type of calls for service;
- * The need for additional staffing for some proactive enforcement and anticipated growth;
- * The COVID-19 response by Enforcement Services;
- * The current response time for enforcement matters;
- * Impacts of no change in staff resourcing;
- * The proposed staffing increase to maintain or increase response levels;
- * A comparison of other municipalities on staffing levels / calls for services; and
- * A summary of other considerations that were not contemplated in the request for additional resources.

Members of General Committee asked a number of questions to City staff and received responses.

Sponsors:**Indexes:****Code sections:**

Attachments: 1. Enforcement Services Staffing Review Presentation, 2. LCS004-201130

Date	Ver.	Action By	Action	Result
12/7/2020	2	City Council	Received	
11/30/2020	1	General Committee	recommended for receipt (Section "D")	

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