

Legislation Details (With Text)

**File #:** 20-G-216      **Version:** 1      **Name:**  
**Type:** Staff Report      **Status:** Received  
**File created:** 11/25/2020      **In control:** City Council  
**On agenda:** 12/7/2020      **Final action:** 12/7/2020  
**Title:** PRESENTATION FROM THE ENFORCEMENT SERVICES BRANCH REGARDING THE ENFORCEMENT SERVICES STAFFING AND GROWTH REVIEW 2020 TO 2041

Tammy Banting, Manager of Enforcement Services provided a presentation concerning a review of Enforcement Services, its staffing and anticipated staffing growth until 2041 to provide proactive enforcement and community safety.

Ms. Banting discussed slides concerning the following topics:

- \* The elements that staff reviewed;
- \* Review of staff's authority with respect to the Noise By-law and Line Fences Act;
- \* The increase of in enforcement matters since 2003, and current hours of coverage to address these matters;
- \* The increase in call volumes, administrative and enforcement matters from 2003 to 2019 with number of staff staying static;
- \* A breakdown of the type of calls for service;
- \* The need for additional staffing for some proactive enforcement and anticipated growth;
- \* The COVID-19 response by Enforcement Services;
- \* The current response time for enforcement matters;
- \* Impacts of no change in staff resourcing;
- \* The proposed staffing increase to maintain or increase response levels;
- \* A comparison of other municipalities on staffing levels / calls for services; and
- \* A summary of other considerations that were not contemplated in the request for additional resources.

Members of General Committee asked a number of questions to City staff and received responses.

**Sponsors:**

**Indexes:**

**Code sections:**

**Attachments:** 1. Enforcement Services Staffing Review Presentation, 2. LCS004-201130

| Date       | Ver. | Action By         | Action                                | Result |
|------------|------|-------------------|---------------------------------------|--------|
| 12/7/2020  | 2    | City Council      | Received                              |        |
| 11/30/2020 | 1    | General Committee | recommended for receipt (Section "D") |        |

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