

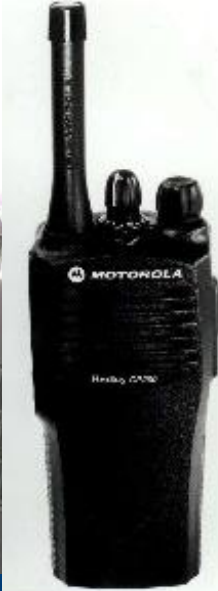
Corporate Technology Update

June 1, 2015

The City of
BARRIE



Municipal Service Delivery Relies on Technology



Register Online
Find and register for recreation programs

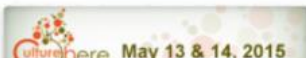
[REGISTER](#)



GET YOUR FIRE PERMIT

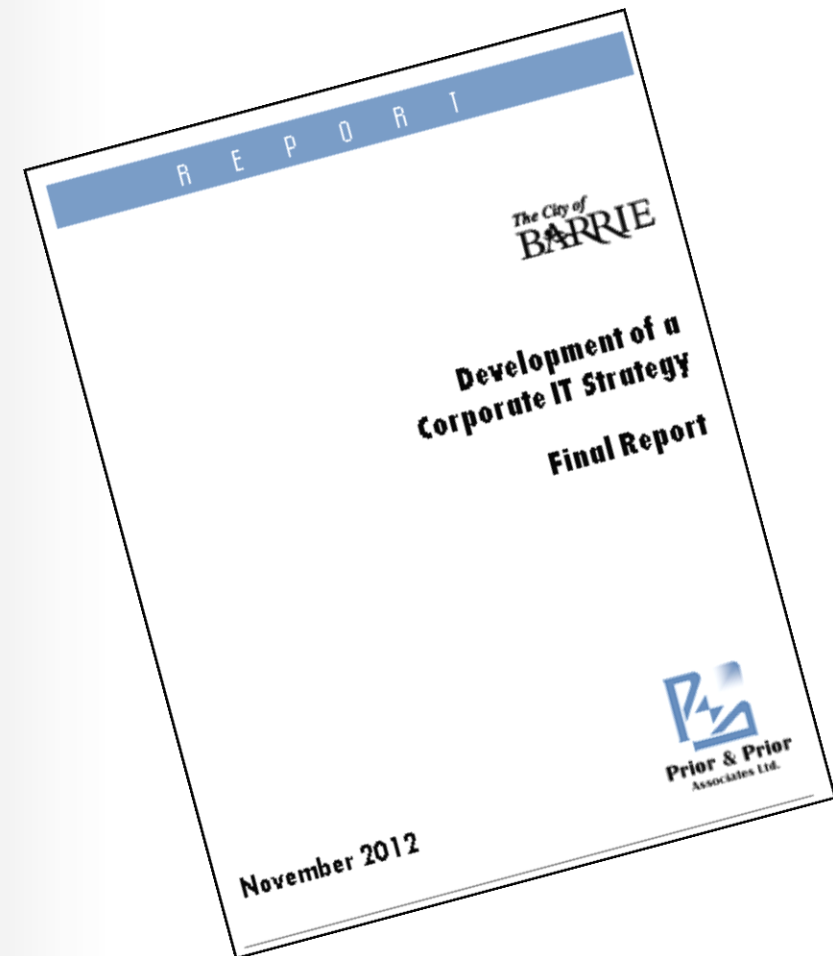
What's New?

- Apr 20 Barrie Announces...
- Apr 20 Spring Into Clean...
- Apr 18 Barrie Searching...
- Apr 01 Easter Weekend in Barrie: Affected Services
- Mar 31 Registration Open for Annual Spring into Clean Events
- Mar 20 Barrie's Got Talent
- Mar 17 Calling Community Groups and Performers to Help Cele...
- Mar 12 Barrie Recycling Plant Fined \$15,000 for Fire Code Violat...





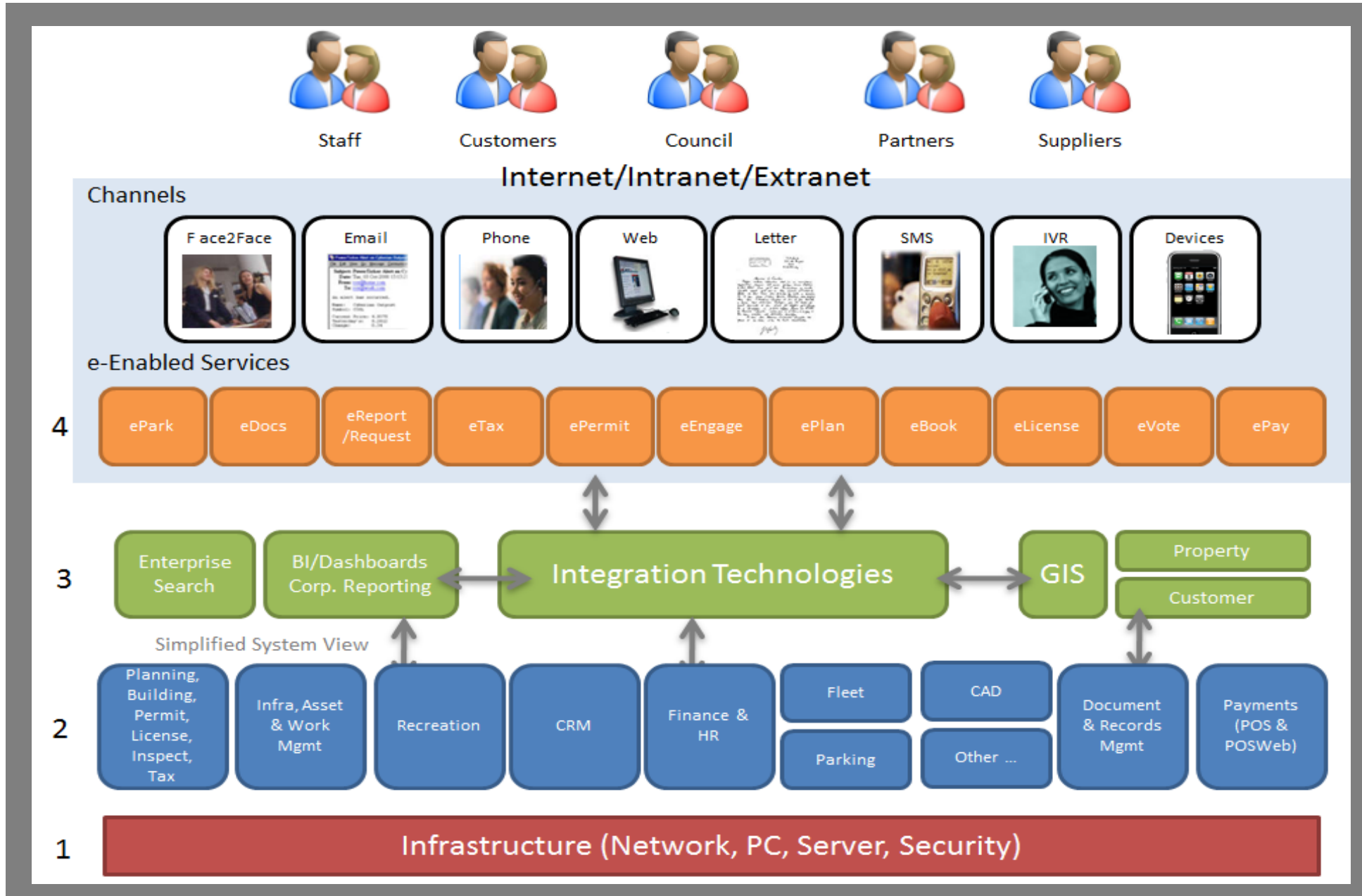
Corporate Technology Strategy



- Flexible and Reliable Infrastructure***
- Enterprise Business Systems***
- Mobility***
- Improved Productivity and Collaboration***
- Improved Service Delivery***



Municipal Architecture



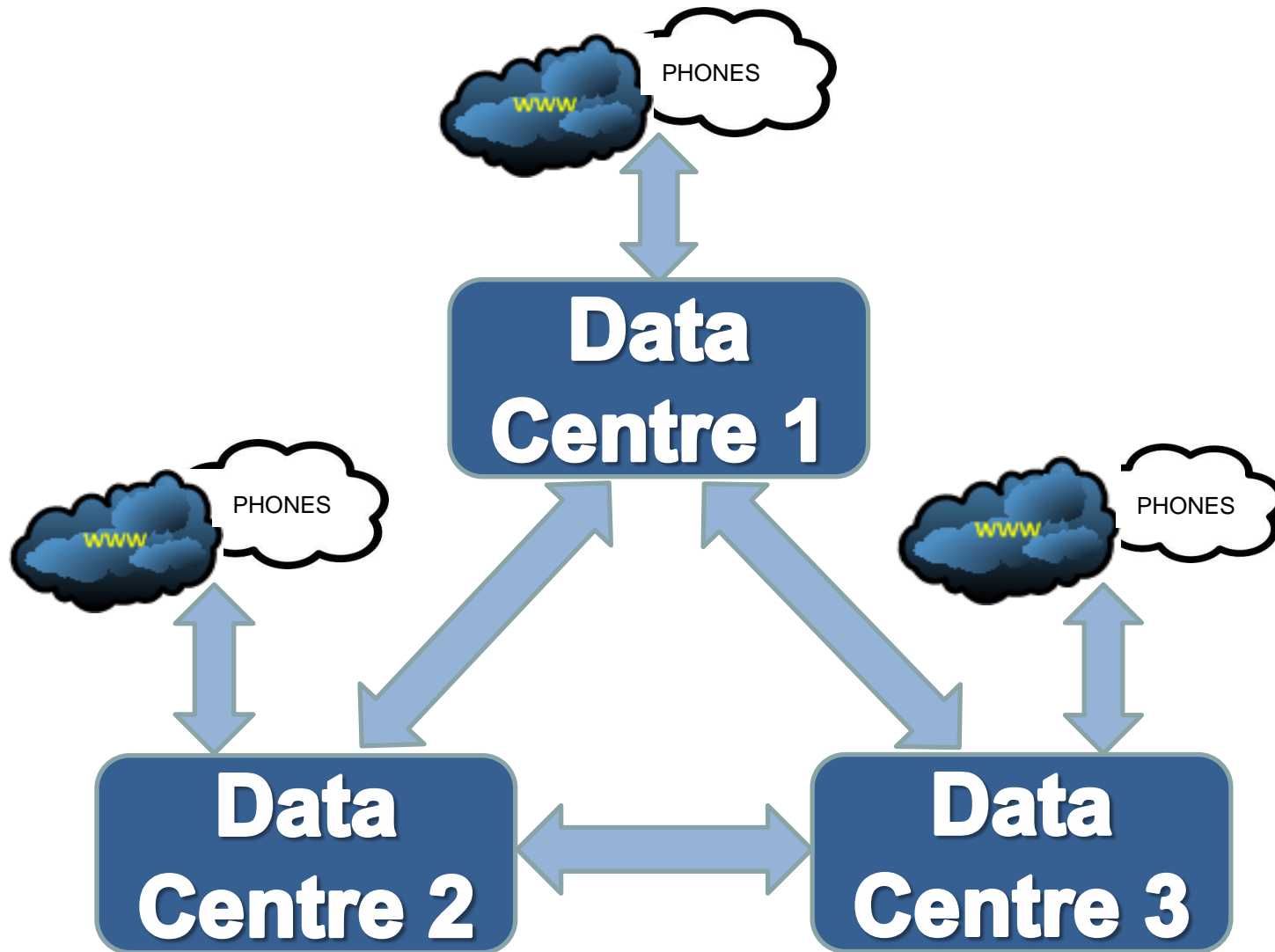
Corporate Technology Update

Flexible and Reliable Infrastructure Current Model



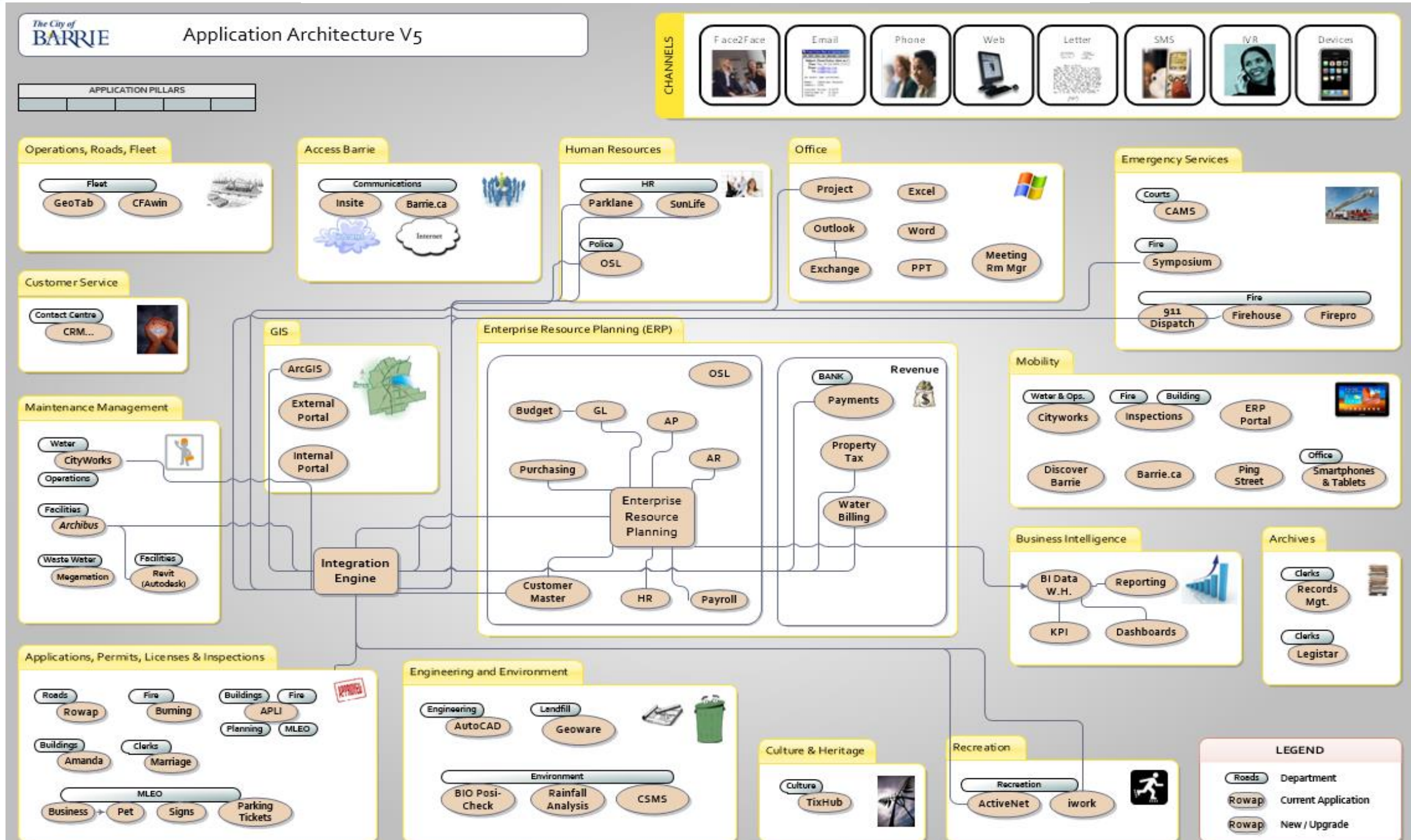
Corporate Technology Update

Flexible and Reliable Infrastructure New Model for 2015/16

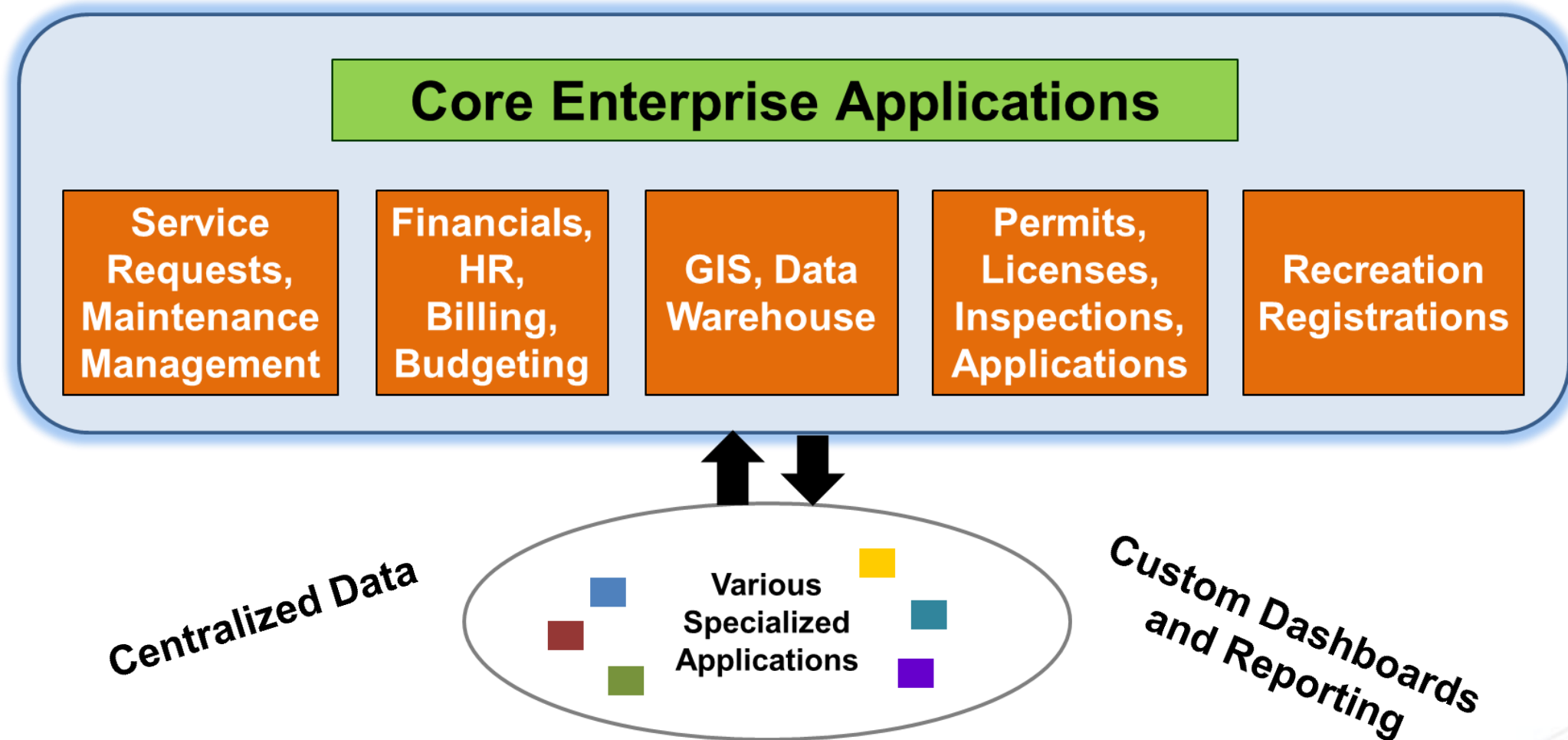


DELIVERING
Secure,
Reliable,
Flexible,
Accessible and
Scalable
COMPUTING SERVICES

Enterprise Business Systems Current Architecture

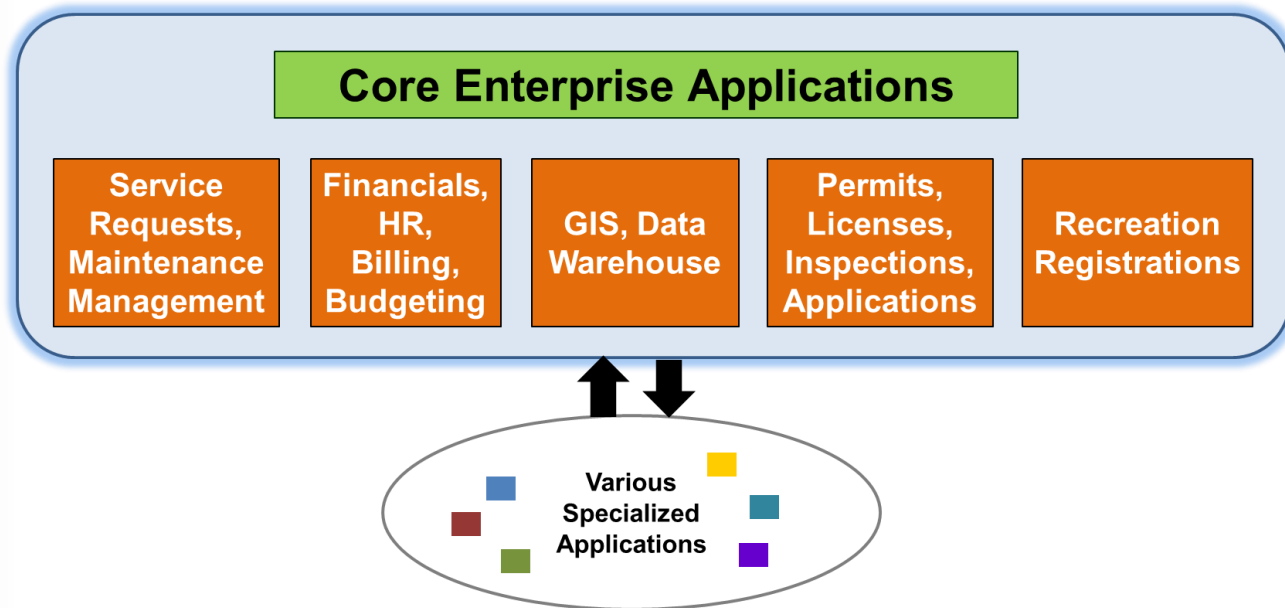


Enterprise Business Systems New Architecture



Corporate Technology Update

Enterprise Business Systems New Architecture



**Incorporate
New
Technologies and
Improve Service
Delivery Channels
and E-Services**



Mobility, Productivity and Collaboration Improvements



Users and Customers



Smartphones and Tablets



E – Services, Mapping and Web Apps



Improve Services at City Facilities for Staff and the Public (Phased Deployments)

Access and Security



Enterprise Mobility Strategy

Productivity and Engagement



Corporate Technology Update



Service Delivery Improvements

**Server
Virtualization**



**Process
Automation**



**Collaborative
Technology
Decision Making**



**Computer
Fleet
Refresh**



Corporate Technology Update



ERP Update

Introduction



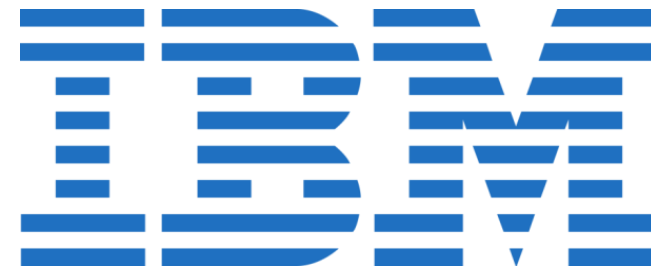
- Large, powerful systems
- Broad range of functionality
- Organization must decide what they need it to do



ERP Update

Current State

- Rigorous complex procurement process
- In March, awarded to IBM (integrator) & SAP (software)





ERP Update

Scope

Project Costing **Reporting Tool** **Accounts Payable**
Position Control **Purchasing** **Employee Self Serve**
Performance **Assets** **Training**
General Ledger **Business Intelligence**
Accounts Receivable **Recruitment**
Labour Relations **Inventory** **Time and Attendance**
Manager Self Serve

ERP
ENTERPRISE RESOURCE PLANNING



ERP Update

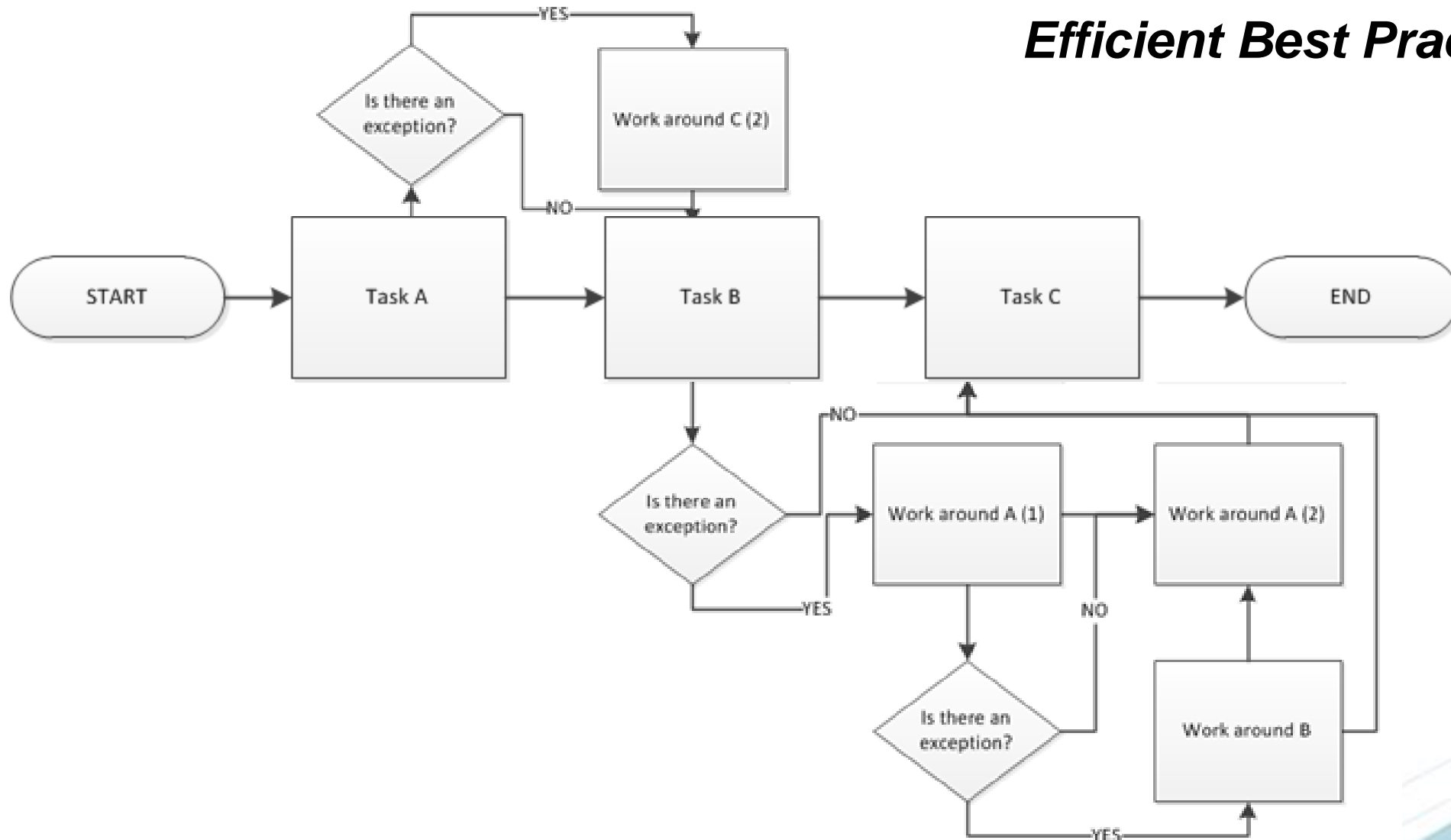
Benefits

- Enable staff to provide **Enhanced Customer Service** with more accurate, reliable information
- Strengthen the corporation's ability to **Share Information** between individuals and systems
- **Increase Staff Productivity** by introducing efficiencies, and improved reporting (BI)
- Enhanced **Decision Making** via enhanced/more accurate/more readily available data
- Financial Benefits – **Saving the Organization \$\$** through via better decision making and efficient processes



ERP Update Benefits

Efficient Best Practices



Corporate Technology Update



ERP Update

Benefits



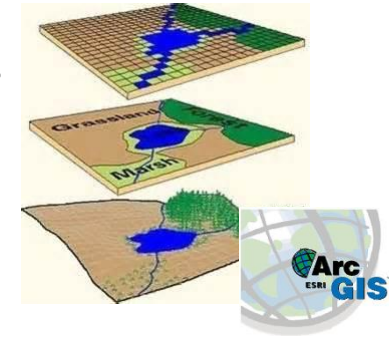
Enter Data



Enter Data

Connecting Systems

Enter Data



Enter Data



Enter Data



Corporate Technology Update



ERP Update Benefits

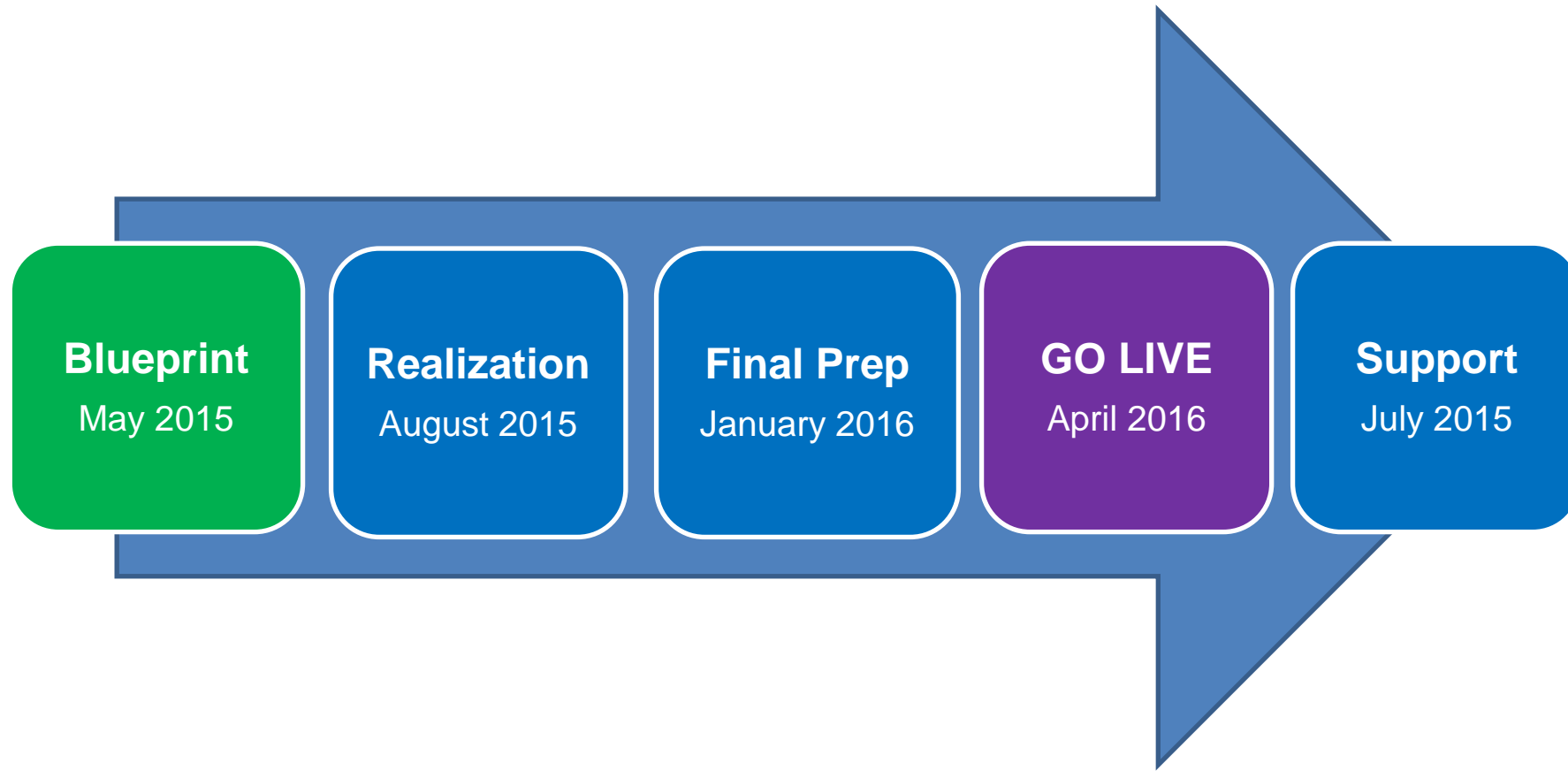
- **Current Data Obstacles**
 - Data difficult to find
 - Labour intensive to report
 - Limited data availability
- **Future State**



Corporate Technology Update



ERP Update Timelines





ERP Update

Appendix

Corporate Technology Update



ERP Update

Meet the Team – Core Team

Angelina Seguin

(Senior ERP Portfolio Manager) –
Seconded from IT0

Laura Camilli (HR Team Lead)

Seconded from HR

Adam Ceschia (Finance/Change Team Lead)

Seconded from Finance

Rob Emerson (Purchasing/Inventory Team Lead)

Seconded from Rec

Cora Scinocco (IT Team Lead)

Seconded from IT

Colleen Smith (Finance Team Lead)

Seconded from Finance

John Mastroianni (Interface Team Lead)

Supervisor, IT @ 50%

Dana Clarke (Change Lead) Innovation

Analyst @ 50%



ERP Update

Meet the Team – Steering Committee

Carla Ladd

CAO

Rhonda Bunn - Project Sponsor

Executive Director, Innovate Barrie

Richard Forward

GM, Infrastructure & Growth Mgmt

Patti Elliott-Spencer

GM, Corporate & Community Services

Rebecca James-Reid

Executive Director, Access Barrie

Zvi Liftshiv

Executive Director, Invest Barrie

Carolyn Glaser

Director, IT

Anne Marie Langlois

Director, HR

Craig Miller

Director, Finance

Barb Roth

Direction, Recreation Services

IBM Executives (2)



Questions



Corporate Technology Update