



Service Partner Overview

City of Barrie

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Service Partner Overview



Social Assistance

Ontario Works is a mandatory program that provides both financial and employment supports to those in need. Financial benefits under this program include income support, temporary care, drug benefits, medical transportation, diabetic supplies, surgical supplies, dental coverage for children, and funds for employment related expenses. Discretionary benefits under this program include emergency dental for adults, funeral coverage, and assistance with health related items for those in receipt of social assistance. Ontario Works also provides services to nonsocial assistance recipients such as emergency dental and housing retention benefits. The total Ontario Works caseload for the County of Simcoe for the month of October 2014 was 7,405.

City of Barrie – Ontario Works Historical Caseload

Year	Average Monthly Caseload	Annual average Monthly Caseload Increase/Decrease
2010	3,059	17.00%
2011	3,229	5.60%
2012	3,243	0.04%
2013	3,122	-0.04%
2014	* 3,118	-0.00%

* Note: 2014 Caseload number are up to October 2014.

Children and Community Services

The County is responsible for managing the Child Care System in Simcoe County, which includes a number of mandated programs.

Child Care Fee Subsidy is available to eligible families who are working, attending school, fulfilling an Ontario Works participation agreement, or in need of developmental programming for a child with special needs. Spaces are purchased from licensed child care programs across the County. In addition, the County operates a Family Home Day Care Program with homes throughout the County. As of December 31, 2014, approximately 4,377 children and 3,164 families had been supported through fee subsidy.

There is currently a waitlist for the Child Care Fee Subsidy Program. As of January 1, 2015, there are 469 children on the waitlist, of which 176 reside in Barrie.

The County manages approximately 225 community contracts governing Fee Subsidy, General Operating Grant, Special Needs Resourcing (SNR), Child Care Enhancement, Family Resource Centres, Capital, Repairs and Maintenance, and Small Water Works.

The following are some statistics specific to the City of Barrie:

# of child care programs	60
# of full-time-equivalent staff in child care programs	373
# of licensed spaces	5338
Approximate # of children served through Fee Subsidy as of December 31, 2014	1675
Approximate # of families served through Fee Subsidy as of December 31, 2014	1317
# of children with special needs served through Simcoe Community Services Resource Teacher Program as of September 30, 2014	356
Total # of children on Special Needs Resourcing waitlist – County wide	881

Homelessness Prevention

Homelessness Prevention

As a Consolidated Municipal Service Manager (CMSM), the County of Simcoe is involved in the planning and coordinating of local homelessness services. Creating an integrated service model for housing and supports is one of five key strategic opportunities within the 10-yr Affordable Housing and Homelessness Prevention Strategy and includes transforming the homelessness service system to focus more on housing first principles and longer term housing solutions.

Provincial funding is provided through the Ministry of Municipal Affairs and Housing (MMAH) through the Community Homelessness Prevention Initiative (CHPI). The following service elements categories are listed below;

Emergency Shelter Solutions

Homeless Shelters;

- Emergency shelters provide lodging and personal needs to homeless people requiring temporary housing and support on a short term basis. The funding model to contracted service providers for emergency services changed from a per diem funding to a block funding for Emergency Homeless Shelters as of April 1, 2014 as a homeless service delivery transformation and cost containment strategy to support shelter diversion. The number of shelter stays in the City of Barrie Emergency Shelters, including motel vouchers, for the period of January 1, 2014 – December 31, 2014 was 1220.

Housing With Related Supports

Domiciliary Care Services;

- The County of Simcoe Domiciliary Care Services are designed to provide permanent housing for vulnerable at risk individuals who are economically disadvantaged and who have significant health problems that require support for activities of daily living. The County of Simcoe's contracted Domiciliary Care Service Providers are located throughout Simcoe County and are funded through a per diem billing process. 75 individuals were served in the 3 domiciliary care facilities located in the City of Barrie in 2014.

Other Services and Supports

Community Homelessness Project Funding;

- Funds are made available each year to non-profit agencies in Simcoe County to help reduce the effects of homelessness.
- Projects include Housing Resource Centres, meal programs, outreach services and drop-in centres such as the David Busby Street Centre.

Homelessness Prevention

Housing Retention Fund;

- Provides access to funding for rent/mortgage arrears, energy arrears and last month's rent for eligible low income households including Ontario Works or Ontario Disability Support Program recipients.
- Partnerships have been developed between the County of Simcoe and community Housing Resource Centres to assist low income residents who are at risk of losing their rental housing to apply for the funding.

Social Housing

The County is responsible to plan and manage the County's social housing system which includes a number of mandated programs. Social Housing programs typically provide affordable housing to seniors, families, and adults who require financial assistance.

The Simcoe County Housing Corporation (SCHC), which is owned and operated by the County of Simcoe, directly manages 1,341 housing units in 247 buildings and operates a rent supplement program for private landlords. The majority of SCHC housing units are targeted as rent-geared-to-income (RGI) units. There are a total of 307 County owned housing units in the City of Barrie (103 family and 204 adult/senior). In 2016, there will be 54 affordable housing units added to the SCHC housing portfolio, which are located in Barrie.

The County is responsible for the administration of Non-Profit Housing Programs which includes issuing subsidies to 26 Non Profit Housing Providers (NPHP) within the County and for monitoring compliance with the Housing Services Act. Each NPHP housing complex includes RGI units and market units. The residents of RGI units pay rent based on their monthly income. There are approximately 2,800 NPHP units County-wide. Approximately 60% of NPHP units are targeted as RGI units.

Social Housing within City of Barrie	Total # of Units	Total # of RGI Units
Non-Profit Providers	1776	1041
Simcoe County Housing Corporation	307	307
Total	2083	1348

The County manages the waitlist for residents wishing to obtain a RGI unit within the County. As of December 2014, there were 2,921 households registered on the waitlist of which there are 1751 households on the waitlist for a RGI housing unit within the City of Barrie.

The County also administers non-mandated programs that enhance our affordable housing supply, this includes programs such as the Canada-Ontario Affordable Housing Program and Investment in

Affordable Housing Program. These programs are jointly funded through the federal and provincial government. Typically, there is a range of opportunities and funding intended to create new rental and supportive accommodation, housing allowance/rent supplements, down payment assistance for homeownership and renovation for accessibility modification, home repair and creation of secondary suites.

Under the Canada-Ontario Affordable Housing Programs, 451 new rental units were created County wide. Proponents received \$29,000 to \$120,000 per unit to create new rental housing. The rents are capped and are required to remain affordable for 20 years. Four projects located within the City of Barrie received funding under this program to create 132 units.

Housing Allowance and Rent Supplements assist eligible household with a rental subsidy to make rent more affordable. Under the Canada-Ontario Affordable Housing Program, Investment in Affordable Housing Program and the Strong Communities Rent Supplement Program, 366 households were assisted with 142 of these households residing in Barrie.

The Homeownership Program provides down payment assistance to eligible households to purchase a home. Under the Canada Ontario Affordable Housing Program and the Investment in Affordable Housing Program, 300 households received assistance with 118 of these households residing in Barrie.

The Ontario Renovate component of the Investment in Affordable Housing Program assists eligible low to moderate income homeowners to access funds to repair their home to an acceptable level and increase accessibility through modification and adaptation and the creation of secondary suites. 124 homeowners have been assisted under this program of which 10 homeowners reside in Barrie.

In January 2014, County Council approved “Our Community 10 Year Affordable Housing and Homelessness Prevention Strategy”. The Strategy will assist the County in its planning process to promote, provide and protect a range of housing options. A target of 2,685 units are to be created over the next 10 years including 840 for the City of Barrie.

Cost Sharing for Social and Community Services

Most benefits issued under Social Assistance are cost shared with the province. As part of the uploading of benefit costs to the Province the 2015 cost sharing is 91.4% provincial and 8.6% municipal. The benefit costs will be fully uploaded by 2018. Cost of Administration remains at 50% provincial and 50% municipal. The municipal costs are shared with the City of Barrie and the City of Orillia, based on percentage of caseloads.

Children and Community Services programs are cost shared with the province at different ratios. Some programs are 50:50, some 80:20, some are 100% provincial and some 100% municipal. The municipal costs are shared with the City of Barrie and the City of Orillia, based on a combination of percentage of caseloads, as well as weighted taxable assessment.

Program	Basis for Cost Sharing
Children Services – Fee Subsidy, Ontario Works Child Care, Child Care Admin, Early Learning Child Care Admin, Child Care Allocated Admin	100% Caseload
Children Services – Broader Child Care, Early Learning Child Care	100% Weighted Taxable Assessment
Community Services	100% Weighted Taxable Assessment

Social Housing is not cost shared with the Province on a percentage basis. The County receives a fixed federal grant each year of approximately \$7 million dollars for Social Housing. As such, municipalities carry all the risk of any additional costs of this program, such as rising interest rates, and future capital costs. The municipal costs of social housing are cost shared based on weighted taxable assessment.

Long Term Care and Seniors Services

The Corporation of the County of Simcoe provides a broad range of Long Term Care services to residents living throughout the County of Simcoe. They include life lease homes and apartment suites, affordable housing apartments, a supportive housing program, retirement living residences, an adult day program with two active sites, and four Long Term Care homes accredited with “Exemplary Standing” by Accreditation Canada. Long Term Care Services also leases space and forms additional service partnerships across four sites with such community services as Hospice Georgian Triangle, Adult Day and SMART programs, Canadian Red Cross, Meals on Wheels, Victorian Order of Nurses, Behavioural Support Teams, Palliative Care Network, Osteoporosis Society, Wound Resource Nurses, Psychogeriatric Outreach Teams, Nurse led Outreach Teams, RAO Best practice Nurses, Medical Pharmacies, Audia Hearing Aid Centre, The Salon at Georgian Village, Sodexo and the Village Clinic. Additional partnerships are in place with various educational institutions such as Georgian College of Applied Arts and Technology, York University, McMaster University and the University of Toronto. This vast diversity of programs and services addresses a wide spectrum of needs that support residents to

age in place and assist in a seamless transition for individuals as they move across the continuum of care from community to Long Term Care.

Life Lease

Georgian Suites and Gardens are located on the Georgian Village campus in Penetanguishene. They consist of 40 life lease apartment suites and 17 Garden Homes intended for independent-living for mature adults and seniors. Residents have access to quality programs and services, and many optional services right at their doorstep.

Sunset Village is a life lease facility comprised of 40 apartment suites and is located adjacent to Sunset Manor in Collingwood. Residents may participate in a meal program, are provided access to the common areas of the Manor and are welcome to participate in social activities and functions. Building maintenance and administrative support are also provided to these Residents.

Affordable Housing Apartment

Georgian Terraces consist of 40 apartments that are spacious with barrier-free accessibility. Residents have access to many community programs and services and are provided with a meal program, recreation, a security system and annual unit cleaning.

Supportive Housing

Simcoe Village is a supportive housing unit located adjacent to Simcoe Manor in Beeton. This program provides affordable housing and a broad range of support services to a maximum of 36 clients. Services include: meal provision, 24 hour emergency care, homemaking, personal care, building maintenance, social and recreational programming and administration.

Retirement Living Residences

Georgian Residences consist of 42 apartments, which include a full service package and offer easy access layouts so residents can maintain personal independence and receive specialized attention to needs. Residents can enjoy access to both support and community programs and services at the Georgian Village campus.

Adult Day Program

Adult Day Programs are provided from the Georgian Manor site in Penetanguishene and a second location in Elmvale. This program provides social and recreational activities, personal care and meal provision to clients in a supervised setting at the two locations.

Rendezvous

At the centre of Georgian Village is Rendezvous, a community gathering place akin to a small town centre. The Rendezvous is complete with a broad range of amenities that include such facilities as a Health and Wellness Centre, pharmacy/small grocery store, restaurant, retail and commercial office space, work out facilities and therapeutic pool, multi-faith church and more. The Georgian Village campus also includes outdoor recreational facilities that include bocce ball, shuffleboard, putting greens, many walking paths and gardens, and a community greenhouse.

Long Term Care Homes

The four Long Term Care Homes include: Georgian Manor, Penetanguishene; Simcoe Manor, Beeton; Sunset Manor, Collingwood and; Trillium Manor, Orillia. The Homes operate a total of 541 beds, including 5 convalescent care. These services include 24 hour a day nursing and personal care, rehabilitation, medical care, nutritional care, spiritual, social and recreational activities as well as the provision of a safe, comfortable home-like facilities. In addition, each facility includes secured unit(s) available for high risk residents and rooms offered for Respite Care. Access to additional services include: physiotherapy, occupational therapy and restorative care programs, social work services,

psychiatric counseling and assessment, and on-site foot care services, hair salon, and barbering services.

Long Term Care Wait List Information

	# of Applicants on Waitlists (CCAC)	
	2010	2014
North Simcoe Muskoka LHIN	1476	2290
Central LHIN	1833	3701

	County Homes for the Aged # of applicants on waitlists	
	2010	2014
Georgian Manor, Penetanguishene	104	130
Simcoe Manor, Beeton	34	141
Sunset Manor, Collingwood	116	138
Trillium Manor, Orillia	243	220
	497	629

The table below illustrates the number of actual resident days (residents) occupied by City of Barrie residents:

	Georgian Manor	Simcoe Manor	Sunset Manor	Trillium Manor	Total
2011	2	2	1	5	10
2012	3	2	1	4	10
2013	3	4	0	7	14
2014	3	3	0	6	12
2015 budget	3	3	0	7	13

Cost Sharing Formula - Long Term Care

Long Term Care costs, net of provincial funding and user fees, are shared with the City of Barrie and City of Orillia. These net costs are shared based on a combination of the number of Orillia residents (65%) and the weighted taxable assessment (35%).

The County determines the client to be a resident of Barrie, for cost sharing purposes, if they have lived in Barrie for at least one year prior to admission.

Included in the calculation is an administrative support cost for those services provided to the Long Term Care department from other departments within the County. Examples of support departments are Human Resources, IT, Purchasing Fleet and Property and Finance.

Paramedic Services

The County of Simcoe has been responsible for the provision of Paramedic Services since 2001. In 1997, the Province introduced the "Ambulance Act as Amended by the Services Improvement Act". This resulted from an amendment to the *Ambulance Act* transferring responsibility for the provision of land ambulance service from the province to upper tier municipalities.

At the time of the transition, the province committed to funding paramedic services at a 50:50 cost share arrangement with the Upper Tier Municipalities. Since the transition provincial costs has varied from as low as 35% in 2006 to full 50% in 2010. Since 2010 provincial funding has stayed between 46% and 50% based on a now standardized formula.

Paramedic Services is committed to timely, clinically sophisticated emergency response and community strategies that preserve life, improve health and promote safety. Under provincial legislation governed by the Emergency Health Services Branch of the Ministry of Health and Long Term Care, the County of Simcoe Paramedic Services is bound by ambulance service and patient care standards. Response time targets and performance are set at the municipal level and reported to the Province.

The County of Simcoe Paramedic Services employs full and part time Primary Care Paramedics (PCP) and Advanced Care Paramedics (ACP). All Paramedics must graduate comprehensive training programs and are certified provincially and through a Base Hospital program. Certification allows Paramedics to care for the sick and injured using controlled medical acts such as invasive medical procedures and medication administration. The Paramedic service is responsible for many critical elements that will assure public safety and confidence including: a fleet of 56 emergency vehicles that travel approximately 3.5 million km's / year providing medical response and emergency coverage for over 4840 square kilometres, 446,000 residents and 8 Million visitors operating from 17 paramedic stations located throughout the County and cities; inventory storage and distribution processes to ensure sufficient accessibility of supplies and equipment, the development of Standard Operating Procedures, maintenance of patient care standards and protocols and medical quality assurance in order to provide highest degree of patient care available. The County of Simcoe Paramedic Services has demonstrated their commitment to advancing patient care with their ground-breaking heart attack protocol as well as stroke, advanced airway and Intravenous practices. Participation in pre-hospital medical research also helps move practice forward. The Public Access Defibrillation program has grown significantly, with over 650 defibrillators placed in and across the community protecting the lives of County residents and visitors.

	2010	2011	2012	2013	2014 (to date)
Total County	42,568	46,502	48,562	51,666	41,748
Total City of Barrie	13,831 (32.5%)	15,366 (33.0%)	16,249 (33.5%)	17,529 (33.9%)	15,034 (36.0%)

Based on most current MOH supplied data

Cost Sharing Formula – Paramedics Services

Paramedic Services costs, net of provincial funding, are shared with the City of Barrie and City of Orillia based on weighted taxable assessment.

The cost share is based on Provincial subsidy less operating and capital costs multiplied by taxable weighted assessment. (Barrie/Orillia/County). Calculations are completed on actual monthly results and billed at the end of each month.

Administrative support costs are calculated for the Paramedic Service department and cost shared on the same weighted assessment.

Simcoe County Museum

The Museum was started in 1928 by members of the Women's Institutes in Simcoe County and was operated by this group until 1962 when the County took over the operation and began the development of the Museum in its present location. The Museum consists of a 30,000 square foot complex that includes 18 outdoor heritage, display buildings set on 327 acres in Midhurst on Highway 26.

In 2006, the Museum celebrated an official grand opening of a 10,000 square foot expansion that was designed to provide a more spacious facility better suited to host special events, expand on educational programming and create larger more effective displays depicting the rich and exciting heritage of Simcoe County.

In the Fall of 2007, the Museum officially opened "Barrie's Main Street", an exhibit that features early Barrie storefronts and businesses from the Dunlop Street area at the turn of the 20th Century (1890 to 1910).

Two significant heritage railway artifacts arrived at the Museum in August, 2008. These pieces, Engine 1531 and CN Caboose, were relocated to the Museum and are on loan from the City of Barrie. Restoration began on the engine and caboose in 2009, and conservation treatment will continue in 2014 as funds become available from the City of Barrie and with the assistance of Museum staff and volunteers.

The Simcoe County Museum portrays and promotes the history of people in Simcoe County by the collection, preservation, interpretation and display of natural, documentary, man-made and built heritage artifacts, pertaining to the development from earliest times to a point 50 years prior to the current date and currently provides a safe repository for over 25,000 artifacts of the tangible history of the peoples of Simcoe County. The Museum attracts more than 10,000 school-aged children each year and offers more than 20 curriculum-based programs for kids.

Simcoe County Archives

Opened in 1966, the award-winning Simcoe County Archives was Ontario's first county archives. The Archives has two principal roles: the preservation and promotion of Simcoe County's cultural and visible heritage, and the provision of permanent-records management services to municipal government.

The Archives collects, preserves, and makes accessible the documentary history of Simcoe County through an archival collection which documents its political, social and economic development, and is comprised of media including manuscripts and documents, still and moving images, sound recordings, maps, plans, and drawings. The earliest item in the collection is an original map of the new world dating from 1540. The Archives also manages the permanent-retention archival records of the County of Simcoe, the 16 municipalities which comprise the County, and the City of Barrie. Researchers from across Canada and as far away as Europe and Australia contact or visit the Archives.

Located on Highway 26 across from the Administration Centre, the Archives currently consists of 18,000 square feet of climate-controlled permanent storage, work space, a public reading room, transitional storage and mechanical equipment. With the assistance of infrastructure stimulus funding from the governments of Canada and Ontario, the County completed a construction project in 2011 that added 10,000 square feet of state-of-the-art controlled environment, high density storage to the Archives, and provided systems improvements.