City of Barrie

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Legislation Text

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UPDATE ON TRANSIT ISSUES WITH BARRIE TRANSIT

B. Hare, General Manager of MVT Canadian Bus Inc. (MVT) provided an update on MVT's initiatives to address transit issues in the City of Barrie. Mr. Hare advised that MVT has recently conducted a thorough inspection of its buses and he noted that all required replacement parts have been ordered. He advised that staff training has commenced concerning the securement of wheelchairs and customer service and he indicated that training should be completed by mid-July.

Mr. Hare requested that he be advised of any customer concerns regarding transit issues in the City of Barrie. J. Zimmerman, Supervisor of Transit Operations and Infrastructure complimented MVT on the excellent level of service it provides.