City of Barrie



70 Collier Street P.O. Box 400 Barrie, ON L4M 4T5

Legislation Text

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ACCESSIBILITY COMMUNITY COMPLAINTS

K. Bastien discussed accessibility problems that he has experienced while visiting some government facilities within the City. The Committee suggested that Mr. Bastien contact MPP Ann Hoggarth regarding accessibility issues at provincial facilities. The Committee also suggested that Mr. Bastien contact his Ward Councillor and/or the Mayor's office concerning accessibility issues at municipal facilities. R. Meier noted that complaints and suggestions could also be forwarded to the City through the free mobile Pingstreet app.

Mr. Bastien also noted that the label to identify the wheelchair access button is worn at the main entrance to City Hall from Worsley Street. C. Dillon, Accessibility Co-ordinator will further investigate this matter.

K. Ashworth shared her ongoing concerns regarding wheelchair securement and equipment functionality on Barrie conventional transit. C. Dillon, Accessibility Co-ordinator offered to arrange a meeting with management from the City's Transit Operations, the Chair of the Accessibility Advisory Committee and management from MVT Canadian Bus Inc. to further discuss Ms. Ashworth's transit accessibility issues.