



MEDIA RELEASE

Wednesday, July 8, 2020

FOR IMMEDIATE RELEASE

Residents can now book appointments for in-person services at City Hall

(Barrie, ON) The City of Barrie will be reopening the first floor of City Hall (70 Collier St.) on Monday, July 13 to provide some in-person services to residents, by appointment only.

Service Barrie, the City's customer service centre located on the first floor of City Hall, will reopen starting July 13 to provide in-person services to the public by appointment only. The hours of operation will be Monday to Friday, 8:30 a.m. to 4:30 p.m. Appointments must be booked in advance by calling Service Barrie at 705-726-4242. Please call from 8 a.m. to 5 p.m. Monday to Friday to book your appointment.

The following services will be available by appointment:

- Marriage licenses (Barrie residents only)
- Burial permits
- Freedom of Information payments and pickup of documents
- Payments for records requests, tax certificates and compliance letters
- Tax receipts
- Pickup/drop off of engineering drawings
- Sewer Lateral Backup Program requests
- Payment and submission of business licenses and renewals
- Debit purchases of waterfront parking passes
- Building permit payments
- ROWA permit payments
- Purchase of garbage bag tags
- Purchase of Barrie Transit passes
- Commissioning only of City documents and vital statistics
- Tax/Water payments (if unable to use online options)

Access to City Hall will be via the Worsley St. entrance off the parking lot. Please arrive no more than 10 minutes prior to your appointment. A security guard will confirm your appointment before you will be allowed to enter the building. Also, please note that as of July 13, when you enter into a public indoor space, you are [required to wear a face covering](#).

The Barrie [Transit Terminal](#), located at 24 Maple Ave., will also sell both the resident and non-resident waterfront parking passes during the terminal's operating hours. The terminal is open seven days a week from 8 a.m. to 8 p.m. For residents requesting their free resident waterfront parking pass, please contact [Service Barrie](#).

Please do not make or attend an appointment if you are sick or experiencing any symptoms of COVID-19. If required to assist with your transaction, only one additional person may attend the appointment. The City also asks that residents use debit or credit card to pay instead of cash or cheques as much as possible.

Residents are encouraged to continue to use online options whenever possible. Visit barrie.ca/OnlineServices for more information. Payments for invoices and bills continue to be accepted through the drop boxes located at the front and back of City Hall.



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For more information, please contact:

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