



Quality Management System Policy

The Water Operations Branch, on behalf of the Corporation of the City of Barrie, is committed to ensuring the *reliable and sustainable* supply of safe drinking water that protects public health and the environment through the development, implementation and maintenance of a Quality Management System.

The Corporation of the City of Barrie supports the Water Operations Branch as they maintain and continually improve the effectiveness of the Quality Management System through the following commitments:

- Provide the resources necessary to ensure the delivery of safe and reliable water treatment and distribution services in an efficient and effective manner that meets or exceeds the legislation and regulations related to water quality.
- Invest in infrastructure, technology and process improvements to *safeguard the environment* while continually improving water service and delivery.
- Provide high quality response services and promote consumer confidence through effective communications.

Date: 2017-11-21

(Note: *italics* included to identify the amendments from the Policy as approved and adopted in 2008)